

# Christmas Opening and Last Posting Date for Prescriptions

## Prescriptions

Please request your prescription as early as possible **during the week commencing 11th December 2023** to avoid disappointment.

The final day to request a prescription for delivery before Christmas Eve is **Friday, December 15, 2023**.

Our prescribing team will be unable to process medication requests received after the 15th of December until 2<sup>nd</sup> January 2024.

While we are not currently aware of any planned postal strikes, please allow for postal delays during this period.

PPG will remain contactable between 27<sup>th</sup> to 29<sup>th</sup> December for email communication and will be open as usual from 2<sup>nd</sup> January 2024.

## Christmas Operating

Our phone lines will be open as follows:

Sunday 24th December – 08:00 – 16:00 (reduced service)

Monday 25th December – CLOSED

Tuesday 26th December – CLOSED

Wednesday 27th December – 08:00 - 20:00

Thursday 28th December - 08:00 - 20:00

Friday 29th December - 08:00 - 20:00

Saturday 30th December - 09:00 - 17:00

Sunday 31st December – 08:00 – 16:00 (reduced service)

Monday 1st January – CLOSED

Tuesday 2nd January 08:00 – 20:00

## Need Urgent Help?

If your issue is urgent and cannot wait, or if you have a medical emergency, please contact 111, or your GP's out-of-hours service. In extreme emergencies, please go to your local Accident and Emergency provider. You can also visit <https://psychiatry-uk.com/urgent-help/> for further advice